

IT'S EASY TO MANAGE YOUR EVENT SUITE WITH FLASH SEATS®!

Flash Seats® is our ID-based ticketing technology which provides you the flexibility and convenience to securely manage your tickets online or in the Flash Seats® mobile app. No more paper tickets to forget or misplace. Instantly transfer your tickets to anyone, at any time, using just their name and email address to avoid will call, mailing or distributing paper tickets.

GETTING STARTED - SET UP YOUR ACCOUNT

ONLINE

- When your suite is processed, your FlashSeats account will be automatically created using the email address provided at the time of purchase (you will receive an email notification from FlashSeats once your account is created)
- To access your FlashSeats account, simply click the link contained in the FlashSeats email notification or visit **staplescenterpremium.flashseats.com** and click **LOGIN** at the top of the page
- You will need to assign a password to the account the first time you log in, so from the log in screen click **FORGOT PASSWORD** and follow the prompts to select a password and access your account

USING THE FLASHSEATS MOBILE APP

- The FlashSeats mobile app allows you to manage your events, transfer tickets and gain entry to STAPLES Center on an event night conveniently with your smartphone
- Once you have assigned a password to your FlashSeats account online, download the FlashSeats app on your iPhone or Android; accept the terms and conditions
- Select Los Angeles, CA as your event location
- Log in using your email address and password to access your account and manage your tickets on your mobile device

CONVENIENTLY TRANSFER YOUR TICKETS

- Log in to your FlashSeats account and click **TICKETS** in the tool bar
- Locate the event and tickets you want to transfer and click **TRANSFER**
- Check the boxes to select the individual tickets you want to transfer.
Enter the name and email address of the recipient and click **PREVIEW THE FLASH TRANSFER**
- Click **CONFIRM TRANSFER** and the tickets will be instantly sent to the recipient
- Once transferred, an automated email will be sent to the recipient email address with instructions on how to create their own FlashSeats account (if they don't already have one) and claim the tickets

ATTENDING THE EVENT

- When you arrive at STAPLES Center, proceed to the nearest VIP entrance and present your FlashSeats app, registered credit card, or registered ID
- A Guest Services Representative will scan your smartphone or swipe your registered credit card or ID at the door
- You will be issued a printed seat locator with the suite number and suite door scanner barcode on it
- If you have multiple tickets in your account when you arrive, you will receive multiple seat locators at the door – so make sure you plan to arrive with your guest(s) if you are in possession of their ticket in your FlashSeats account